



Children's Education Society (Regd.)

The Oxford College of Pharmacy

(Recognised by the Govt. of Karnataka, Affiliated to Rajiv Gandhi University of Health Sciences, Karnataka;
Approved by Pharmacy Council of India, New Delhi)

Student satisfaction survey feedback analysis report for the Academic Year 2023-24

Feedback plays an important role in the holistic development of any institution. Every year feedback is conducted through a structured questionnaire prepared by the institution through IQAC with an objective to upgrade the quality of technical education in the institution.

Questionnaire Objective: -

This questionnaire is designed by IQAC of The Oxford College of Pharmacy to seek feedback from students to upgrade the quality and overall performance in technical education.

Note: - The below questions were designed and circulated to all the students. Students will have to respond to all the questions with the following options. A) Strongly Agree B) Agree C) Neutral D) Disagree

Assessment for Institution

- Q1. How do you rate the transparency of the evaluation system in the college?
- Q2. How do you rate the facilities and amenities provided in the campus?
- Q3. Rate the Pedagogy to access the necessary resource from the college
- Q4. How do you rate the availability of the text book, reference book, other e-content in the library?
- Q5. Timely announcement of internal examination result?
- Q6. How do you rate the infrastructure of the college?
- Q7. Level of Students encouragement to write research grant at university level.
- Q8. Opportunity for students to participate internship field visit project work hospital work
- Q9. How do you rate the lab facilities?
- Q10. Opportunity for students to participating extracurricular activities.
- Q11. Does the faculty adhere to plan of study?
- Q12. Are you satisfied with industrial related examples or practical examples shared in the classrooms?

Feedback responses received from the students are as follows:

Questions	Strongly Agree	Agree	Neutral	Disagree
Q1. How do you rate the transparency of the evaluation system in the college?	299	237	14	0



No.6/9, 1st Cross, Begur Road, Hongasandra, Bengaluru -560 068
☎: +91- 80 - 61754694; Fax: +91- 80 -61754699; www.theoxford.edu
e-mail: pharmacyprincipal@theoxford.edu; info@theoxford.edu;



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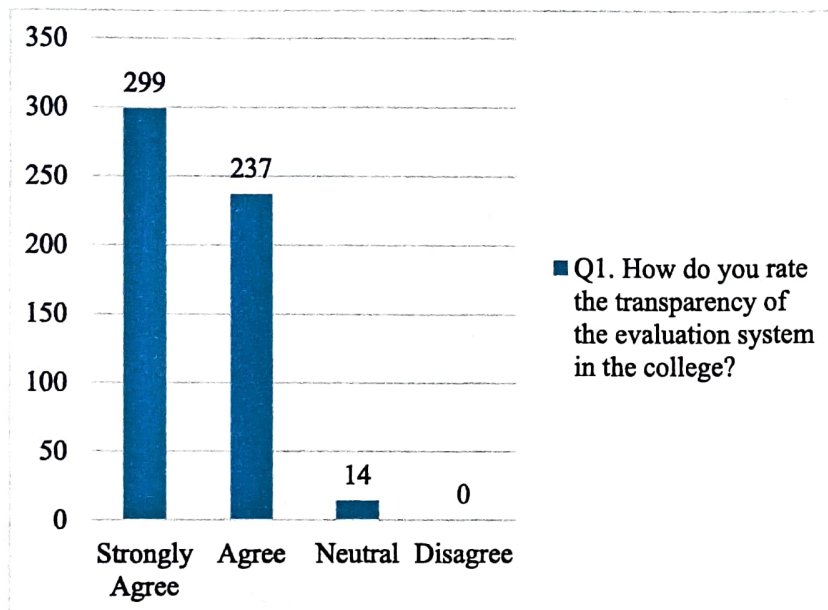
Q2. Are you satisfied with the facilities and amenities provided in the campus?	292	246	10	2
Q3. Rate the accessibility of the resource in line with the Pedagogy of the subject.	271	265	13	1
Q4. How do you rate the availability of the text book, reference book, other e-content in the library?	276	262	10	2
Q5. Timely announcement of internal examination result?	292	258	0	0
Q6. How do you rate the infrastructure of the college?	267	269	11	3
Q7. Level of Students encouragement to write research grant at university level.	317	226	7	0
Q8. Opportunity for students to participate internship field visit project work hospital work	366	184	0	0
Q9. How do you rate the lab facilities?	256	279	13	2
Q10. Opportunity for students to participating extracurricular activities	344	194	9	3
Q11. Does the faculty adhere to plan of study?	355	166	29	0
Q12. Are you satisfied with industrial related examples or practical examples shared in the classrooms?	256	281	13	0



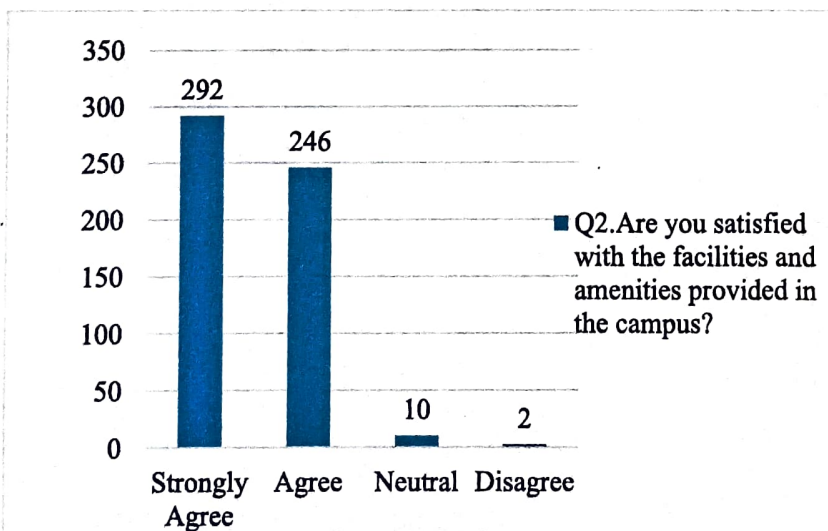
During the year 2023-24 the feedback is collected from students and the analysis report is as follows:

Out Come:

The result analysis shows that the majority of the students have positively appreciated the facilities available in the campus.



1. The Central Grievances Redressal Committee and the Internal Examination Committee need to be more proactive in handling any issues raised by students during the sessional examinations.



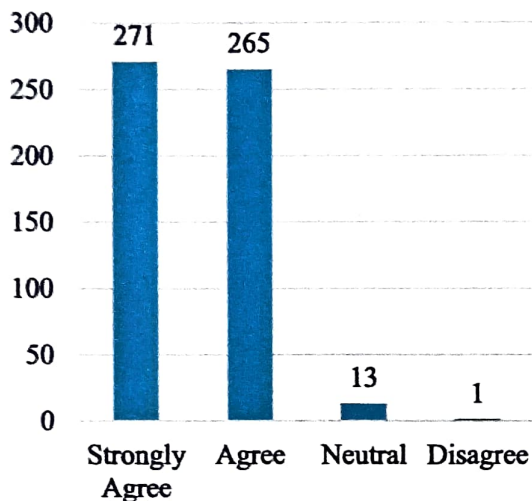
1. Acquisition of new instruments based on the project's needs.



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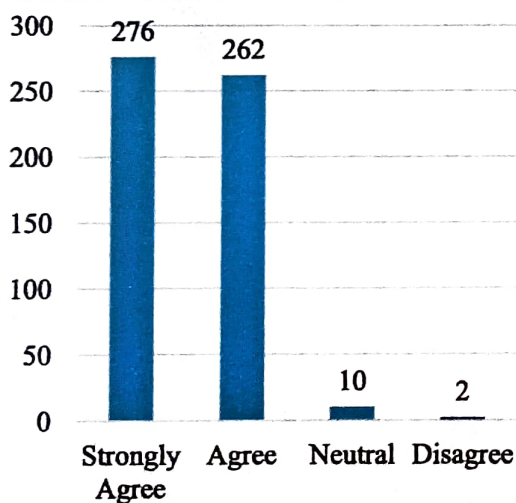
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■ Q3. . Rate the accessibility of the resource in line with the Pedagogy of the subject.

1. Increase the number of ICT-enabled classrooms and encourage all staff to utilize them for enhanced student comprehension.
2. Share e-contents, PowerPoint presentations, animated study videos, and digital copies of books with the students



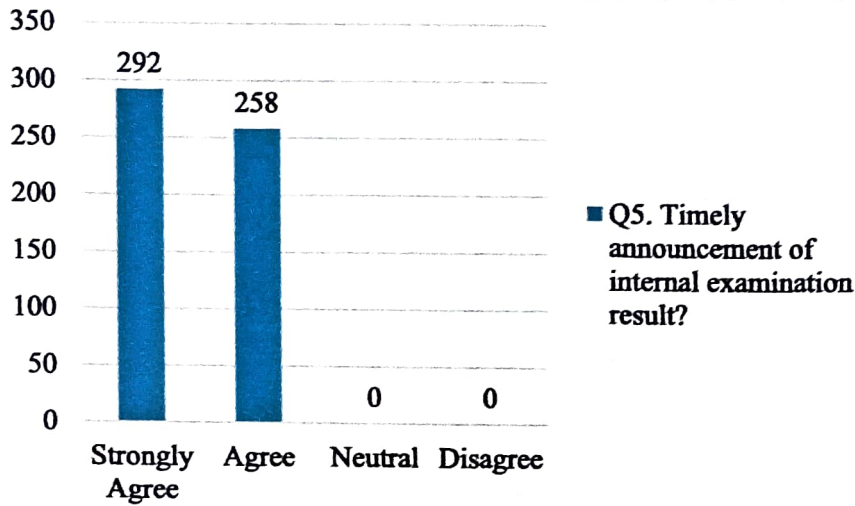
■ Q4. How do you rate the availability of the text book, reference book, other e-content in the library?

1. Acquire comprehensive databases to support research and literature surveys.
2. Add new and updated reference books to the reference section.
3. Encourage the purchase of e-books.

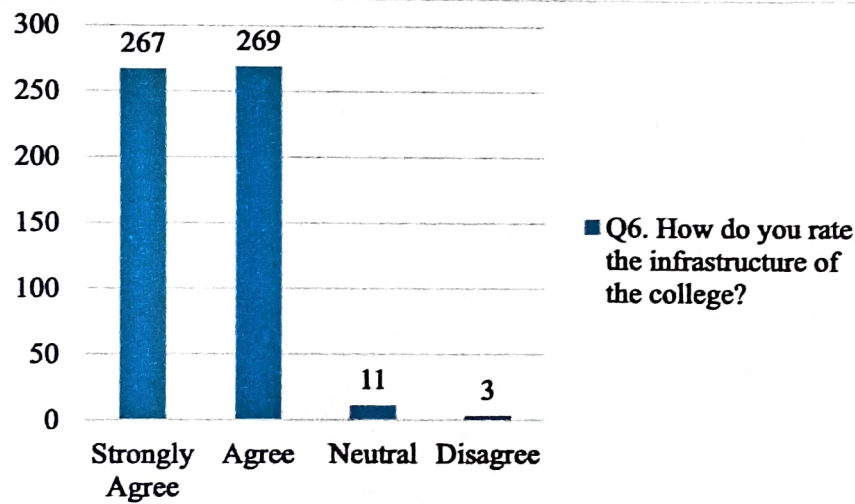


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1. The correction of blue-books must be completed within one week and shown to the students.
2. Any grievances should be promptly addressed by the grievances redressal committee.



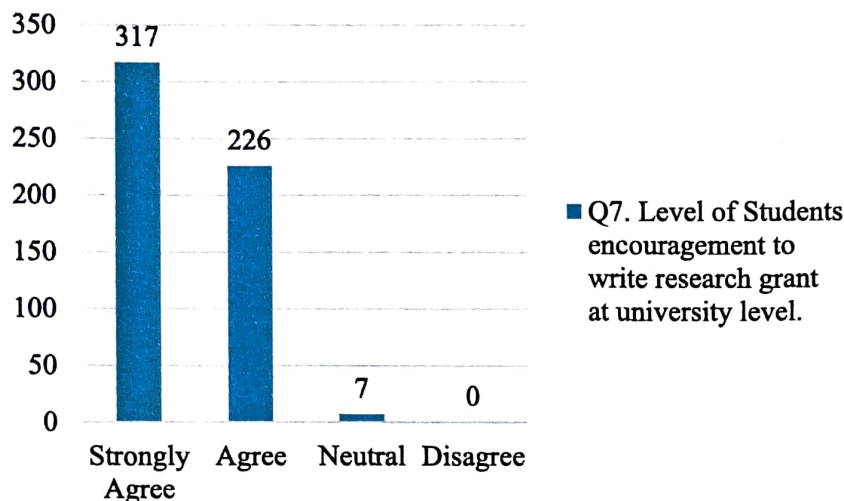
1. The central grievances committee should address any issues related to the lab, common washrooms, classrooms, benches, chairs, tables, and other facilities.



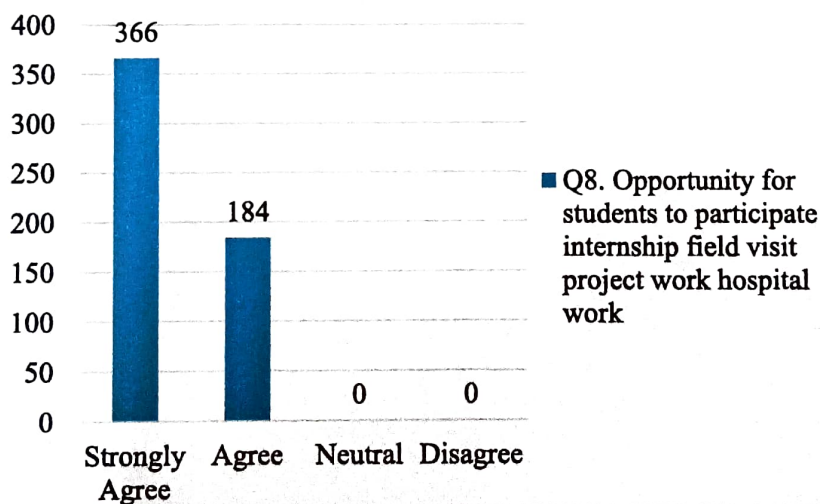
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1. Increase the frequency of research meetings, seminars, and journal club sessions.
2. Organize workshops on writing research proposals and encourage students to engage seriously with undergraduate and postgraduate projects.

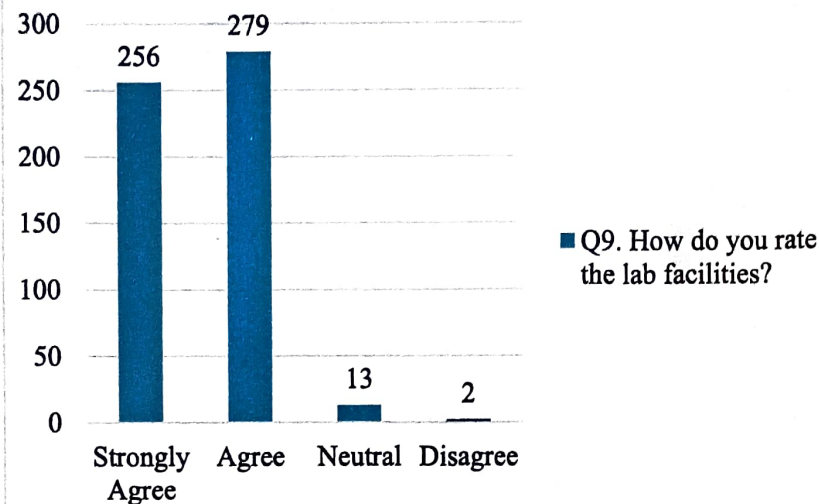


1. Require students to complete an internship during the semester break and submit the completion certificate to their class teacher.
2. Motivate students to visit primary health care centres for case studies and presentations at conferences.
3. Encourage students to engage in campaigns that raise public awareness about prevalent issues.

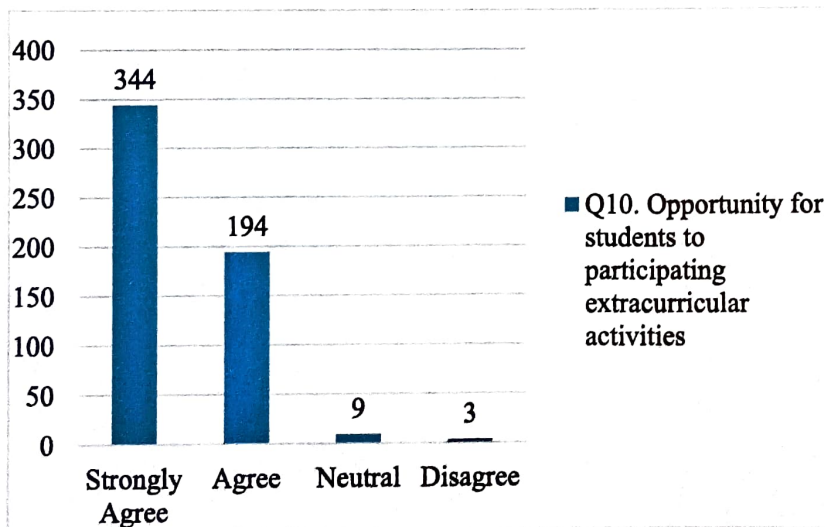


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1. Increase the annual purchase of glassware.
2. Ensure that the Head of the Department addresses the working condition of sockets and gas burners, and the head of the organization takes immediate action.



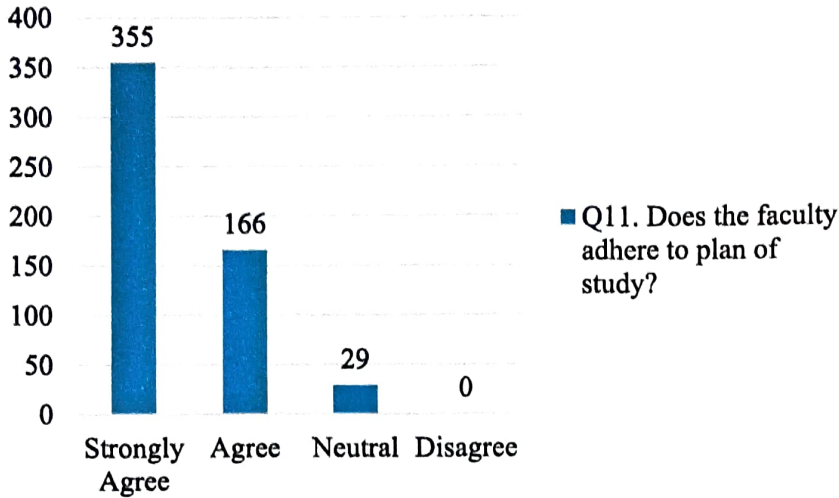
1. Encourage students to engage in extra-curricular activities organized by our college and to actively participate in inter-college competitions.



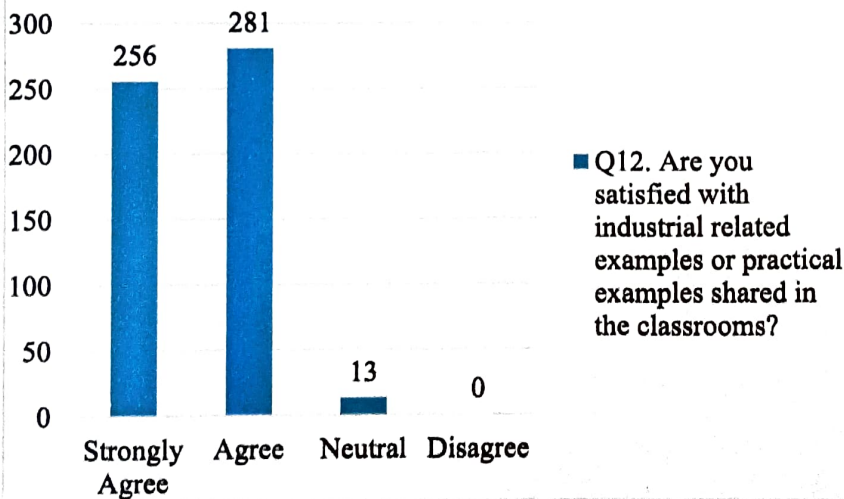
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1. Faculty must update the Juno lesson plan daily after each class.



1. Faculty members should gather recent industry examples or current research and present them to students via PowerPoint presentations.

2. Organize guest lectures and talks by industry experts, and facilitate students in undertaking industry-based projects.



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Action taken report on the Student satisfaction survey feedback analysis

After the feedback received from the students, some suggestions and action that are needed to be taken are planned. The shortcomings if any were addressed and planning has been kept forward. It is summarised in the table below:

Questions	Suggestions	Action Taken
Q1. How do you rate the transparency of the evaluation system in the college?	1. The Central Grievances Redressal Committee and the Internal Examination Committee need to be more proactive in handling any issues raised by students during the sessional examinations.	Faculty members are displaying continuous assessment marks to the students, showing them the answer sheets, and entering in the marks statement for individual subjects.
Q2. How do you rate the facilities and amenities provided in the campus?	1. Acquisition of new instruments based on the project's needs.	For the projects and experiments new Soxhlets apparatus, Metabolic cages has been purchased.
Q3. Rate the Pedagogy to access the necessary resource from the college.	1. Increase the number of ICT-enabled classrooms and encourage all staff to utilize them for enhanced student comprehension. 2. Share e-contents, PowerPoint presentations, animated study videos, and digital copies of books with the students	The classrooms are provided with projectors and the use of e-content has been increased while taking the classes by the faculties.
Q4. How do you rate the availability of the text book, reference book, other e-content in the library?	1. Acquire comprehensive databases to support research and literature surveys. 2. Add new and updated reference books to the reference section.	E-resource and subscription like HELINET and Drillbit are introduced into the E-resource library.



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	3. Encourage the purchase of e-books.	
Q5. Timely announcement of internal examination result?	<ol style="list-style-type: none"> 1. The correction of blue-books must be completed within one week and shown to the students. 2. Any grievances should be promptly addressed by the grievances redressal committee. 	Faculties are putting the IA marks in the word format and displaying to the students as soon as possible after the completion of each sessional.
Q6. How do you rate the infrastructure of the college?	1. The central grievances committee should address any issues related to the lab, common washrooms, classrooms, benches, chairs, tables, and other facilities.	Broken slabs, taps and tiles are replaced and plumbing issues has been resolved. New benches have been provided in the classroom's as per the requirements
Q7. Level of Students encouragement to write research grant at university level.	<ol style="list-style-type: none"> 1. Increase the frequency of research meetings, seminars, and journal club sessions. 2. Organize workshops on writing research proposals and encourage students to engage seriously with undergraduate and postgraduate projects. 	Students are supervised by the mentors and they are writing research grants. For the year 2023-24, five RGUHS -UG Projects are granted.
Q8. Opportunity for students to participate in the internship, field visit, and project work.	<ol style="list-style-type: none"> 1. Require students to complete an internship during the semester break and submit the completion certificate to their class teacher. 2. Motivate students to visit primary health care centres for case studies and presentations at conferences. 	Pharmaceutical companies and hospitals are approached and students are sent for the industrial and clinical pharmacy practice training.



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	3. Encourage students to engage in campaigns that raise public awareness about prevalent issues.	
Q9. How do you rate the lab facilities?	<ol style="list-style-type: none"> 1. Increase the annual purchase of glassware. 2. Ensure that the Head of the Department addresses the working condition of sockets and gas burners, and the head of the organization takes immediate action. 	<ol style="list-style-type: none"> 1. The labs are well equipped with the latest technologies and for the removal of E-waste as well as for the disposal of chemical waste proper measures are taken. 2. Biological waste has been discarded through Maridi Bio Industries Private Limited.
Q10. Opportunity for students to participate in the extracurricular activities	1. Encourage students to engage in extra-curricular activities organized by our college and to actively participate in inter-college competitions.	Cultural and sports activities are organized on campus throughout the year, and students are also encouraged to take part in inter-college programs.
Q11. Does the faculty adhere to plan of study?	1. Faculty must update the Juno lesson plan daily after each class.	faculty members update the attendance and daily lesson plans in Juno after each class, while Heads of Departments review and correct the lesson plans at the end of the month.
Q12. Are you satisfied with industrial related examples or practical examples shared in the classrooms?	<ol style="list-style-type: none"> 1. Faculty members should gather recent industry examples or current research and present them to students via PowerPoint presentations. 2. Organize guest lectures and talks by industry experts, and facilitate students in undertaking industry-based projects. 	<ol style="list-style-type: none"> 1. Faculties are giving day to day recent research advancement information to the students that are relevant to the plan of study. 2. Students are assigned to go for the industry for the completion of projects.



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		3. To overcome the industry academia gap, many seminars have been conducted with industry resource person.
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P. Padua

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No 6/9, 1st Cross, Begur Road, Hongasandra,
Bangalore - 560 068



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e-mail: pharmacyprincipal@theoxford.edu; info@theoxford.edu;